

The Commission for Case Manager Certification Reference List for the CCM® Exam

***DISCLAIMER (as noted on www.ccmcertification.org)**

The Suggested Reference List has been compiled by Subject Matter Experts in the field of case management and based on published literature directly or indirectly related to case management practice. Specific criteria used in the selection of these references include current references with wide circulation and availability, credibility in the field of case management, peer review, evidence-based, and use for exam item writing. Please note that the items used in the certification exam may not always reflect this specific list of references. CCMC suggests that candidates for the CCM exam be familiar with these references and others relevant to case management practice. The list is not meant to be exhaustive; rather, it may be a helpful guide in preparing for the exam. Reading the references alone does not substitute for the knowledge, skills, and abilities one must demonstrate as a minimally competent professional through passing the CCM exam.

Update: July 25, 2013
Update: October 4, 2013
Update: April 29, 2014
Update: May 27, 2014
Update: March 18, 2015
Update: April 14, 2015
Update: May 5, 2015
Update: May 19, 2017
Update: June 9, 2017
Update: November 22, 2017
Update: February 6, 2018
Update: June 11, 2018
Update: December 21, 2018
Update: May 2, 2019
Update: October 28, 2022
Update: January 20, 2023

96. Apuna-Grummer, Dorajane and Howland, Wendie A.
A Core Curriculum for Nurse Life Care Planning
2013
Publisher: iUNIVERSE LLC
6. Arloski, Michael
Masterful Health and Wellness Coaching
2021
Psychosocial Aspects
81. Arloski, M.
Wellness Coaching for Lasting Lifestyle Change
2014 (2nd Edition)
Publisher: Whole Person Associates, Inc.
Psychosocial Aspects
77. Association of Rehabilitation Nurses
The Specialty Practice of Rehabilitation Nursing: A Core Curriculum
2020 (8th edition)
Publisher: ARN
Principles of Practice/ Rehabilitation
91. Boltz, M, Capezuti, E, Fulmer, T and Zwicker, D
Evidence-Based Geriatric Nursing Protocols for Best Practice
2020 (6th Edition)
Publisher: Springer Publishing Company
49. Brodwin, M.G., Tellez, F.A., and Brodwin, S. K.
Medical, Psychosocial, and Vocational Aspects of Disability
2014 (4th Edition)
Publisher: Elliott & Fitzpatrick, Inc.
Psychosocial Aspects and Rehabilitation
- 82a. CCMC Code of Professional Conduct , Adopted 2015 (also available online)
94. Cesta, Toni, G. and Tahan, Hussein, M.
The Case Manager's Survival Guide: Winning Strategies In The New Healthcare Environment
2016 (3rd Edition)
Publisher: DEStech Publications, Inc.

58. Committee on Data Standards for Patient Safety
Patient Safety: Achieving a New Standard for Care
2003
Publisher: The National Academies Press
[Principles of Practice](#)
60. Committee on Identifying and Preventing Medication Errors
Preventing Medication Errors: Quality Chasm Series
2013
Publisher: The National Academies Press
[Principles of Practice and Healthcare Management and Delivery](#)
16. Committee on Quality of Health Care in America, Institute of Medicine
Crossing the Quality Chasm: A New Health System for the 21st Century
2020 (1st Edition)
Publisher: National Academy Press
[Principles of Practice and Healthcare Management and Delivery](#)
79. Committee on Quality of Health Care in America, Institute of Medicine
To Err Is Human: Building a Safer Health System
2000 (1st Edition)
Publisher: National Academy Press
[Principles of Practice and Healthcare Management and Delivery](#)
31. Cress, C.
Handbook of Geriatric Care Management
2015 (4th Edition)
Publisher: Kevin Sullivan – Jones Bartlett Learning
[Principles of Practice, Healthcare Management and Delivery and Psychosocial Aspects](#)
40. DeJong, P., and Berg, I. K.
Interviewing for Solutions
2012 (4th Edition)
Publisher: Brooks/Cole Cengage Learning
[Psychosocial Aspects and Case Management Concepts](#)
83. Dlugacz, Yosef D.
Introduction to Health Care Quality: Theory, Methods, and Tools
2016 (1st Edition)
Publisher: Jossey-Bass

46. Duncan, I. G.
Managing and Evaluating Healthcare Intervention Programs
2014 (2nd Edition)
Publisher: ACTEX Publications, Inc.
Healthcare Management and Delivery, Case Management Concepts, Psychosocial Aspects, Healthcare Reimbursement and Principles of Practice
51. Eack, S., Anderson, C., and Greeno, C.
Mental Health Case Management: A Practical Guide
2012 (1st Edition)
Publisher: SAGE Publications
Psychosocial Aspects
- 48a. Falvo, D. R. and Holland, Beverley, E.
Medical and Psychosocial Aspects of Chronic Illness and Disability
2017 (6th Edition)
Publisher: Kevin Sullivan – Jones & Bartlett Learning
Psychosocial Aspects/Healthcare Management and Delivery
10. Greer, Ian
The Vocational Assessor Handbook
2019 (7th edition)
Publisher: Kogan Page LTD, London
Rehabilitation
84. Harris, Dean M.
Contemporary Issues in Healthcare Law & Ethics
2014 (4th Edition)
Publisher: Health Administration Press, Chicago, Ill
19. Hepworth, D., Rooney, R., Rooney, G., Strom-Gottfried, K., and Larsen, J.
Empowerment Series: Direct Social Work Practice
2022 (11th Edition)
Publisher: Brooks/Cole Cengage Learning
Case Management Concepts
7. Huang, Xiaolin (Editor), Xia, Wenguang (Editor), Zheng, Chanjuan (Translator) **Rehabilitation from COVID-19: An Integrated Traditional Chinese and Western Medicine Protocol**
2021 (First Edition)
Published by CRC Press
Rehabilitation

42. Huber, D.
Leadership and Nursing Care Management
2021 (7th Edition)
Publisher: Elsevier Saunders
Case Management Concepts
10. Greer, Ian
The Vocational Assessor Handbook
2019 (7th Edition)
Publisher: Kogan Page
95. Issel, Michele, L and Wells, Rebecca
Health Program Planning and Evaluation: A Practical, Systematic Approach for Community Health
2017 (4th Edition)
Jones & Bartlett Learning
8. Jane Williams, Lin Perry, Caroline Watkins
Stroke Nursing
2019 (2nd edition)
Rehabilitation
- 24B. Kongstvedt, P. R.
Essentials of Managed Health Care
2012 (6th Edition)
Publisher: Michael Brown – Jones & Bartlett Learning
Healthcare Management and Delivery
86. Kopera-Frye, Karen
Health Literacy Among Older Adults
2016 (1st Edition)
Publisher: Springer Publishing Company, New York
73. Marini, I & Stebnicki, MA
The Psychological and Social Impact of Illness & Disability
2017 (7th Edition)
Publisher: Springer Publishing Company, LLC
Psychosocial Aspects
5. Mauk, K.
Gerontological Nursing: Competencies for Care
2017 (4th ed.)
Publisher: Jones & Bartlett.
Rehabilitation

73. Marini, I and Stebnicki, MA
The Psychological and Social Impact of Illness & Disability
 2017 (7th edition)
 Publisher: Springer Publishing Company
55. Miller, W. R., and Rollnick, S.
Motivational Interviewing: Helping People Change
 2012 (3rd Edition)
 Publisher: Guildford Press, Inc. – A division of Guildford Publications
 Case Management Concepts
12. Moore, M., and Tschannen-Moran, B.
Coaching Psychology Manual
 2015 (2nd Edition)
 Publisher: Wolters Kluwer Health – Lippincott Williams & Wilkins
 Psychosocial Aspects
87. Morrison, Eileen E.
Health Care Ethics: Critical Issues for the 21st Century
 2018 (4th Edition)
 Publisher: Jones & Bartlett Learning
88. Nash, David B.; Fabius, Raymond J; Skoufalos, Alexis; Clarke, Janice L.;
 Horowitz, Melissa R.
Population Health: Creating a Culture of Wellness
 2019 (3rd Edition)
 Publisher: Jones & Bartlett Learning
14. Nies, M., and McEwen, M.
Community/Public Health Nursing: Promoting the Health of Populations
 2022 (7th Edition)
 Publisher: Deborah L. Vogel – Elsevier Sanders
 Psychosocial Aspects/ Healthcare Management and Delivery
2. Niles, Nancy J.
Basics of The US Healthcare System
 2019 (4th edition) Publisher: Jones
 & Bartlett
 (Principles of Practice)
1. O'Hanlon, Shane & Smith, Marie
A Comprehensive Guide to Rehabilitation of the Older Patient
 2022 (4th edition)

Publisher: Elsevier Publications.

(Rehabilitation)

38. Osborne, H.
Health Literacy from A to Z: Practical Ways to Communicate Your Health Message
2022 (3rd Edition)
Publisher: David D. Cella – Jones & Bartlett Learning
Case Management Concepts
89. Parnell, Terri Ann
Health Literacy in Nursing: Providing Person-Centered Care
2014 (1st Edition)
Publisher: Springer Publishing Company
62. Perry Black, B.
Professional Nursing: Concepts and Challenges
2022 (10th Edition)
Publisher: Jeffrey Patterson – Elsevier Sanders
Principles of Practice/Case Management Concepts
4. Platz, Thomas
Clinical Pathways in Stroke Rehabilitation: Evidence-based Clinical Practice Recommendations
2021 (1st Edition)
Publisher: Springer Cham
(Rehabilitation)
3. Powell, S. K. and Tahan, H
Case Management: A Practical Guide for Education and Practice
2018 (4th Edition)
Publisher: Lippincott Williams & Wilkins.
(Case Management Concepts)
68. Ransom, E., Joshi, M., Nash, D., and Ransom, S.
The Healthcare Quality Book: Vision, Strategy, and Tools
2022 (5th Edition)
Publisher: HAP – Health Administration Press
Principles of Practice
78. Rapp, C., and Goscha, R.
The Strengths Model: A Recovery-Oriented Approach to Mental Health Services
2011 (3rd Edition)
Publisher: Oxford University Press, Inc.

Case Management Concepts

9. Roger G. Kathol, Rachel L. Andrew, Michelle Squire and PeterJ.Dehne
The Integrated Case Management Manual - Value based Assistance to Complex Medical and Behavior Health Benefits
2018 (2nd Edition)
Psychosocial Aspects
18. Shi, L., and Singh, D. A.
Delivering Health Care in America: A Systems Approach
2021 (8th Edition)
Publisher: Michael Brown – Jones & Bartlett Learning
Healthcare Management and Delivery
25. Shi, L., and Singh, D. A.
Essentials of the U.S. Health Care System
2018 (5th Edition)
Publisher: Michael Brown – Jones & Bartlett Learning
Principles of Practice
13. Smith, C.M., and Maurer, F.A.
Community/Public Health Nursing Practice: Health for Families and Populations
2014 (5th Edition)
Publisher: Elsevier Saunders
Healthcare Management and Delivery
36. Sultz, H. A., and Young, K. M
Health Care USA: Understanding Its Organization and Delivery
2022 (10th Edition)
Principles of Practice
27. Summers, N.
Fundamentals of Case Management Practice: Skills for the Human Services
2015 (5th Edition)
Publisher: Linda Schreiber – Ganster, Brooks/Cole Cengage Learning
Case Management Concepts
11. Tahan, Hussein M. and Treiger, Teresa M.
CMSA Core Curriculum for Case Management
2016 (3rd Edition)
Publisher: Wolters Kluwer Health – Lippincott Williams & Wilkins
Case Management Concepts

97. Treiger, Teresa M and Fink-Samnack, Ellen
Collaborate for Professional Case Management-A Universal Competency-Based Paradigm
2015 (1st Edition)
Publisher: Wolters Kluwer
90. Wachter, Robert M.; Gupta, Kiran
Understanding Patient Safety
2017 (3rd Edition)
Publisher: McGraw-Hill Education
44. Weed, Roger, O. and Berens, D.E.
Life Care Planning and Case Management Handbook
2018 (4th Edition)
Publisher: CRC Press – Taylor & Francis Group
Case Management Concepts

ONLINE RESOURCES:

Case Management Body of Knowledge
<http://www.cmbodyofknowledge.com/home>

CCMC Code of Professional Conduct , Adopted 2015
<https://ccmcertification.org/about-ccmc/code-professional-conduct>

U.S.National Library of Medicine
<http://www.nlm.nih.gov>

MedLinePlus
<http://www.nlm.nih.gov/medlineplus>

The Gerontological Society of America
<https://www.geron.org/>

Gerontological Advanced Practice Nurses Association (GAPNA)
<https://www.gapna.org/publications/official-journal-gapna>

healthfinder.gov
<https://healthfinder.gov/FindServices/>

The Official U.S. Government Site for Medicare
<https://www.medicare.gov/>

U.S. Department of Health and Human Services, Administration for Community Living
<https://www.acl.gov/>

Hartford Institute for Geriatric Nursing
<https://hign.org/>

National Institute on Aging
<https://www.nia.nih.gov/>

Academy of Certified Case Managers-
<http://academyccm.org/>

Case Management Society of America (CMSA)-
<http://www.cmsa.org/>

International Association of Rehabilitation Professionals (IARP)
<http://www.rehabpro.org/home>

Utilization Review Accreditation Commission
<https://www.urac.org/>

Federal government website managed and paid for by the U.S. Centers for Medicare & Medicaid Services
<https://www.medicaid.gov/medicaid>

The Joint Commission
<https://www.jointcommission.org/>

HEDIS® & Performance Measurement
<http://www.ncqa.org/hedis-quality-measurement>

Agency for Healthcare Research and Quality
<https://www.ahrq.gov/>

Centers for Disease Control and Prevention
<https://www.cdc.gov/>

U.S. Centers for Medicare & Medicaid Services
<https://www.cms.gov/>

Kaiser Family Foundation
<http://www.kff.org/>

CMSA_Standards of Practice for Case Management
<http://www.cmsa.org/portals/0/pdf/memberonly/StandardsOfPractice.pdf>

National Institutes of Health
<https://www.nih.gov/>

World Health Organization
<http://www.who.int/en/>

American Rehabilitation Counseling Association
<http://www.arcaweb.org/>

Mayo Foundation for Medical Education and Research (MFMER).
<http://www.mayoclinic.org/medical-professionals>